EIOPA's Fourth InsurTech Roundtable

The use of cloud computing by (re)insurance undertakings

Agenda

Date: 11 April 2019

Time: 9:30 a.m. until 18:00 p.m.

Venue: EIOPA, Westhafenplatz 1, 60327 Frankfurt am Main/Germany

Meeting room: 28/001

9:00	Registration
9:30	**Welcome address** Fausto Parente, Executive Director, EIOPA
9:45	**Overview of the EIOPA work on outsourcing to cloud service providers** Andrea Vetrone, Expert on Supervisory Oversight, EIOPA
10:00	**Current practices and future trends on the use of cloud computing by European (re)insurance undertakings** Jürgen Sailer, Associate Partner, McKinsey & Company, Inc.
10:30	Coffee break
11:00	**Use of cloud service providers by (re)insurance undertakings** • Matteo Cattaneo, Head of Innovation & Corporate Strategy, Reale Group • Ash Shah, Move to the Cloud Global Program Director, AXA • Adelia Martinez, Compliance, AXA • Marko Hartwig, EMEA Chief Information Security Officer, Zurich Insurance Group • Frederic Vert, Group Head Information & Technology Risk, Zurich Insurance Group • Max Bachem, Vice President Strategy & Special Operations, Coya AG • Ralph Bobrik, Head Enterprise Architect Life Capital, Swiss Re This session will address: ▪ Group/undertaking's strategic approach to the use of cloud computing ▪ The framework(s) by insurance groups and undertakings to manage the relevant issues and risks associated with the use of this service, such as IT security and business continuity risks, legal and compliance risks – including audit rights, operational risks

13:30	Lunch break
14:30	**Cloud Service Providers, use cases and overview of compliance and transparency frameworks** • Andreas Mayer, Customer Engineer, Google Cloud • Paul Shields, European Legal Lead for Financial Services, Microsoft • James Mulhern, Security Assurance Lead, Amazon Web Services This session will address: ▪ Case studies and examples of the cloud services used by European (re)insurance undertakings ▪ Framework by cloud service providers to help their customers in ensuring the full compliance to the regulatory requirements with the focus on Solvency II outsourcing requirements as well as potential additional national regulatory requirement
16:00	Coffee break
16:30	**Third parties assurance on cloud services** • Prof. Dr. Dirk Loomans, Partner, KPMG • Jan General, Senior Manager - Advisory Services, EY This session will provide an overview of the contribution audit firms are providing or are able to provide to the (re)insurance market participants as regards the assurance of quality, security and compliance of the services received by the cloud service providers.
17:15	**Wrap-up and first exchange on best practices** Moderator: Andrea Vetrone, Expert on Supervisory Oversight, EIOPA
18:00	End of Roundtable