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EIOPA-IRSG-19-23

Insurance and Reinsurance Stakeholder Group meeting

19 June 2019

Agenda

EIOPA, Westhafenplatz 1, 60327 Frankfurt am Main

10:00 – 16:00 h CEST

Meeting Room: 28th floor, 28/001

	09:30	Registration and welcome coffee	
	10:00	Welcome by IRSG Chair	
1.	10:05	Approval of the draft agenda ➤ <i>Documentation: Draft agenda (EIOPA-IRSG-19-23)</i>	Decision
2.	10:10	Update by the IRSG Chair <i>Documentation:</i> ➤ <i>Conclusions of latest meeting (EIOPA-IRSG-19-18)</i> ➤ <i>Overview of IRSG work</i>	Information
3.	10:30	Update by EIOPA's Chair	Information
4.	10:55	Update by the European Commission	Information
	11:10	Coffee break	
5.	11:40	EIOPA's Discussion Paper on Systemic Risk and Macroprudential Policy in Insurance	Discussion

		➤ <i>Documentation: IRSG advice (IRSG-19-20)</i>	Discussion
6.	12:00	<p>Solvency II 2020 Review:</p> <p>6.1. First Presentation</p> <p>➤ <i>Documentation: EIOPA Presentation</i></p> <p>6.2. Reporting and Disclosure Consultation Paper</p> <p>➤ <i>Documentation: EIOPA Presentation on upcoming consultation</i></p>	Discussion
	13:00	Lunch break	
7.	14:00	<p>Opinion on sustainability and Solvency II</p> <p>➤ <i>Documentation: EIOPA Presentation on ongoing consultation</i></p>	Discussion
8.	14:25	<p>Recent informal consultations on cloud computing and remuneration</p> <p>➤ <i>Documentation: individual comments from IRSG Members</i></p>	Discussion
9.	14:45	<p>Questionnaire on Consumer Trends</p> <p>➤ <i>Documentation: IRSG advice (IRSG-19-09)</i></p>	Discussion
10.	15:05	<p>Handling of consumer complaints: best practices</p> <p>10.1. Consumer complaints and alternative methods of their resolution – some statistics and conclusions</p> <p>➤ <i>Documentation: IRSG presentation</i></p> <p>10.2. The experience of the Romanian Alternative Dispute Resolution (ADR) scheme for insurance</p> <p>➤ <i>Documentation: IRSG presentation</i></p>	Discussion
11.	15:45	AOB	Information
	16:00	Scheduled end of meeting	