



BANK OF ENGLAND  
PRUDENTIAL REGULATION  
AUTHORITY

## **EIOPA - Recovery & Resolution in Insurance Seminar**

**Resolution power: Run-off – by Anirvan Choudhury (PRA,UK)**

October 2018

# Agenda

1. **Resolution & Recovery Options for Insurers** *(Slides 3-4)*
2. **Benefits & Key Objectives of Run-off** *(Slides 5-6)*
3. **Size and Nature of the Run-off Sector in the UK** *(Slide 7)*
4. **Why Firms Enter Run-off & UK Permissions Regime** *(Slides 8-9)*
5. **Mechanisms for Entry into Run-off** *(Slide 10)*
6. **Supervision of Run-off Firms** *(Slides 11-14)*
7. **Options to Accelerate & Exit Run-off** *(Slides 15-16)*
8. **Case Study – Run-off in Practice** *(Slides 17-18)*

## Resolution Options for Insurers

Portfolio  
Transfer

Bridge  
Insurer

Restructuring  
Liabilities

Insolvency &  
Liquidation

**Run-off**

**Run-off:** *Firm is closed to new business and the liabilities 'run off' over time;  
the firm continues to honour (in full or in part) existing contracts*

## Run-off - Preferred Strategy for Insurance Resolution

- Insurers are less susceptible to 'fast-burn' failure than banks
- Consequently, insurers are likely to have more time in which to attempt to restore their solvency and viability i.e. 'Recovery'
- Liabilities are often 'long-tail' with claims emerging many years/decades later
- Insurers can typically exit the market over a longer time period than banks
  
- ✓ **At present, the UK does not have a special resolution regime for insurers;**
- ✓ **Solvent run-off is the preferred resolution strategy for insurers.**

## Benefits of Insurance Run-off

- Entering run-off can benefit firms and the PRA's objectives in various ways:
  - 1) **Removes capital strain from writing new business**
  - 2) **Enables cost reduction by cutting costs associated with distribution and taking on new business**
  - 3) **Enables an orderly exit from the market**
  - 4) **Can be pre-emptive e.g. taken ahead of the firm getting into financial difficulties**
  - 5) **Avoids new policyholders being exposed to the firm**
  
- A firm does not have to be in (or anticipating) financial difficulties to enter run-off; equally being in run-off does not by itself mean the firm poses serious risk to the PRA's objectives *{safety & soundness and policyholder protection}*. [See slide 8]

## Key Objectives for Run-off: Focus on Policyholder Protection

**PRA's engagement with run-off firms is aimed at ensuring :**

Policyholders maintain their insurance cover & claims continue to be submitted in usual course



Payments to policyholders continue without disruption; maximise payment to policyholders



Insolvency: The method for distributing assets amongst creditors is fair to current and future claimants

### Insolvent Run-off:

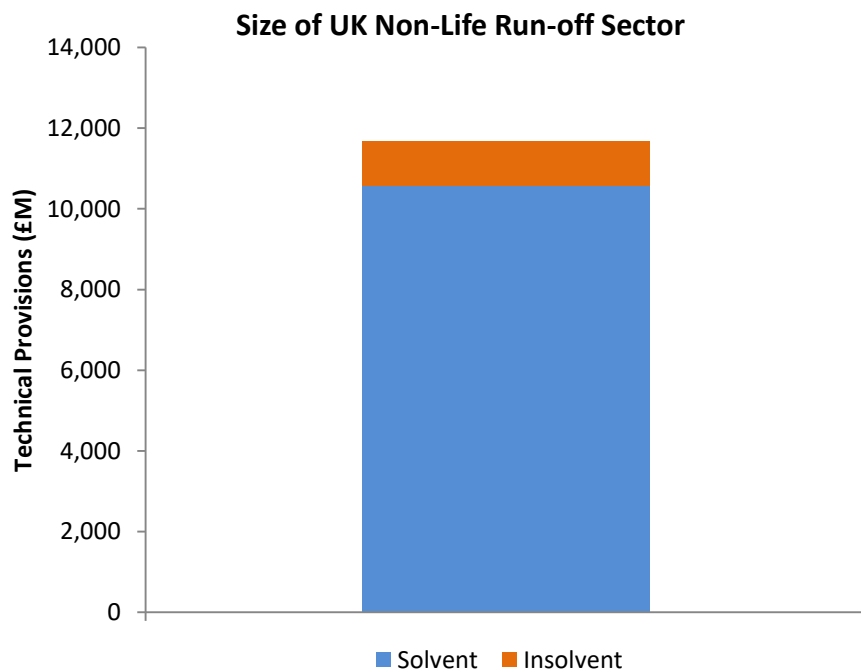
UK's Financial Services Compensation Scheme (FSCS) protects eligible policyholders:

- Life insurance [100%]
- General insurance (compulsory: motor & EL, etc.) [100%]
- Claims relating to death and incapacity [100%]
- Other retail & SME general insurance [90%]

## Size and Nature of the Non-Life Run-off Sector in the UK

Solvent Run-off		Insolvents
Acquirers	Inactives	
6	50	36

- The PRA supervises 92 GI Run-off firms with over c.£12b in Gross TPs; c.£3b+ of additional TPs expected to enter run-off during 2018-19



- ❖ **Acquirers:** Firms that actively acquire legacy portfolios and therefore do not follow the typical downward trajectory in terms of technical provisions and capital resources of a firm in run-off
- ❖ **Inactives:** Firms with passive legacy portfolios look to run-off existing book of business
- ❖ **Insolvent Firms** – Managed by an Insolvency Practitioner, charged with realising the firm's assets for the benefit of creditors. **High Court supervised process;** viewed as disorderly run-off, **paying claims at a set % of full value.**

## Why Firms Enter Run-off [this is not an exhaustive list]

### Strategic

- Stop writing business in a particular geography/territory
- Exit unprofitable line of business or distribution channel
- Change in Group strategy

### Financial

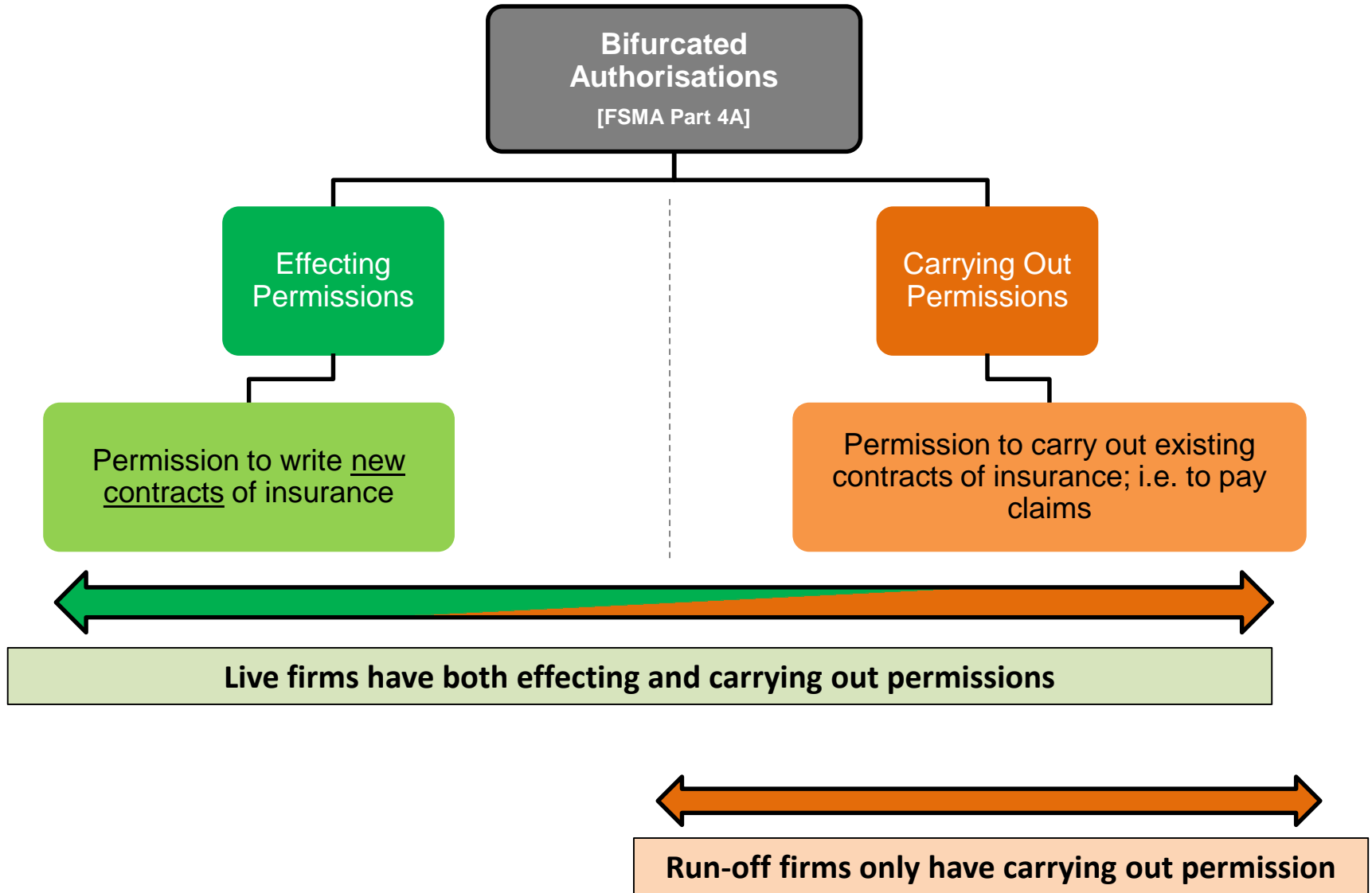
- Persistent losses that raises concerns regarding viability  
*(depletion of capital resources)*
- Inability to raise new capital
- Shareholders refuse to inject capital

### Capital Management

- Reallocate capital to core businesses
- Release capital & capital optimisation
- Early finality



# UK Authorisations Regime: Effecting vs Carrying-out Permissions



### Voluntary Variation of Permissions (VREQ):

[Initiated by the insurer]

- Board decides to cease writing any new business
- Within 28 days of that decision the firm must submit a run-off plan to the PRA – known as a Scheme of Operations *(See next slide for details)*

### Own Initiative Variation of Permissions (OIREQ)

[Imposition of requirements by PRA]

- The firm is failing, or is likely to fail, to satisfy Threshold Conditions
- It is desirable to exercise the power in order to advance any of the PRA's objectives
- The firm has failed during a period of at least 12 months to carry on a regulated activity to which the Part 4A permission relates
- OIREQ will need to stand up to scrutiny
- Submit Scheme of Operations to the PRA *(See next slide for details)*

## Supervision of Run-off Firms: Scheme of Operations

Description of the **firm's run-off strategy** for the period until all liabilities will be met

Description of the **business underwritten** by the firm

**Financial projections** (including appropriate scenarios and stress-tests)

**Forecast** summary **P&L, balance sheet, MCR and SCR** at the end of each financial year

**Description of the assumptions** underlying those forecasts and the reasons for adopting those assumptions

Identify any material **related party transactions**

**Notify** the PRA at least 28 days before entering into or carrying out any **material transaction** (*e.g. dividend*)

**Notify** the PRA promptly of any matter which represents a **significant departure** from the scheme of operations

Run-off firms are required ensure that the SoO remains up to date at all times

## Features of Insurance Run-off

<p><b>Duration of Liabilities</b></p>	<ul style="list-style-type: none"> <li>Liabilities could be either <b>short tail or long-tail</b> depending on the product type;</li> <li><b>Long-tail</b> liabilities difficult to predict how the external context will develop therefore exposed to <b>unknown costs and greater risk</b> (<i>latent liabilities, unknown policyholders etc.</i>)</li> </ul>
<p><b>Expense Strain</b></p>	<ul style="list-style-type: none"> <li>Managing expenses is a key focus for run-off firms, specifically <b>reducing fixed costs</b> as far as possible;</li> <li>Certain types of contracts have on-going revenue stream but revenues fall with policy numbers and therefore <b>managing expenses</b> becomes a key focus</li> </ul>
<p><b>Staff Retention</b></p>	<ul style="list-style-type: none"> <li>Retaining and <b>attracting talent</b> for passive run-off firms can be challenging</li> </ul>
<p><b>Outsourcing Arrangements</b></p>	<ul style="list-style-type: none"> <li>Run-off firms make extensive use of outsourcing arrangements &amp; this increases the variable component of their cost base. Firms need to demonstrate that they are able to <b>manage their outsource providers</b> adequately</li> </ul>
<p><b>Active Acquirer Market</b></p>	<ul style="list-style-type: none"> <li><u>Life Insurance</u>: Active closed book <b>consolidator market</b>. these business models seek capital and expense efficiencies by combining smaller books.</li> <li><u>General Insurance</u>: <b>Active run off market</b> in existence with portfolios being bought and sold; recent in-flow of additional capital</li> </ul>

## Supervision of Run-off Firms (Continued) – Specific Areas of Focus

Expense Review	❖ Analysis of the <b><i>nature and scale of expenses</i></b> incurred by run-off firms (peer analysis & firm specific)
Investment Risk	❖ Monitor changes in asset portfolios ( <b><i>'Search of Yield'</i></b> ) – [peer analysis & firm specific]
Capital Extractions	❖ Run-off firms require <b><i>PRA approval</i></b> prior to declaring dividends to shareholders
Counter Party Credit Risk	<ul style="list-style-type: none"> <li>❖ Assess level of <b><i>reinsurance cessions</i></b> to 'Parent Company' or 3<sup>rd</sup> Party reinsurance providers</li> <li>❖ On-going monitoring of mitigations (e.g. collateral etc.) in place on reinsurance arrangements</li> </ul>
Reserve Reviews	<ul style="list-style-type: none"> <li>❖ Monitor <b><i>reserve development</i></b> and risk based review of different classes of Technical Provisions (e.g. Pollution, Asbestos etc.)</li> <li>❖ Commission S.166 (<b><i>skilled persons report</i></b>) - this is not limited to review of reserves</li> </ul>
New Acquisitions	<ul style="list-style-type: none"> <li>❖ Acquiring/accepting run-off portfolios require of Variation of Permission (VoP); <b><i>limited effecting permissions</i></b> provided by the PRA to allow the run-off firm to accept new liabilities</li> <li>❖ PRA reviews <b><i>Independent Experts report</i></b> for every portfolio transfer transaction (FSMA Part VII);</li> <li>❖ PRA provides reports to the <b><i>High Court on Part VIIs (Portfolio Transfers)</i></b></li> </ul>

*PRA's supervisory approach is forward looking & judgement based; The items listed above highlight some (not all) of the features specific to supervising of insurers in run-off. These are in addition to other regular supervisory activities*

## Potential Risks to Achieving Orderly Run-off – *Focus Remains on Policyholder Protection*

<b>High Market Share</b>	<ul style="list-style-type: none"> <li>❖ Potential adverse impacts from reduction of capacity in concentrated markets</li> <li>❖ More likely to be an issue for general insurers than life insurers</li> </ul>
<b>Product Type</b>	<ul style="list-style-type: none"> <li>❖ Protect continuation of critical economic functions</li> <li>❖ Certain product types more likely to cause concern to PRA objectives (e.g. annuities higher risks)</li> </ul>
<b>Size</b>	<ul style="list-style-type: none"> <li>❖ Potential reputational and market impacts from large firms exiting the market, regardless of whether they operate in concentrated markets</li> <li>❖ Interconnectedness to the wider financial sector</li> </ul>
<b>Revenue Stream &amp; Cost Profile</b>	<ul style="list-style-type: none"> <li>❖ Risk of capital erosion if firm cannot cover its fixed expenses from diminishing book of business</li> <li>❖ Minimum fixed cost (governance etc.) to running any firm; the smaller the firm the fewer policies there are to spread fixed costs over</li> </ul>
<b>Asset Profile</b>	<ul style="list-style-type: none"> <li>❖ High proportion of illiquid assets</li> <li>❖ Complex derivative and reinsurance contracts</li> </ul>
<b>Management Capability &amp; Complexity</b>	<ul style="list-style-type: none"> <li>❖ Ability of existing management team to execute smooth run-off</li> <li>❖ Corporate structure, intra group relationships, etc.</li> </ul>

## Options to Accelerate Run-off

### Change in Control

- Selling the share capital to another insurance firm

*[exit route for owners/investors - may not result in quicker run-off]*

### Portfolio Transfer [FSMA Part VII]

- Transferring the business to another insurance firm via FSMA Part VII Transfer

*[court approval]*

### Commutations

- Agreeing to settle future liabilities before the end of the contract period

### Novation

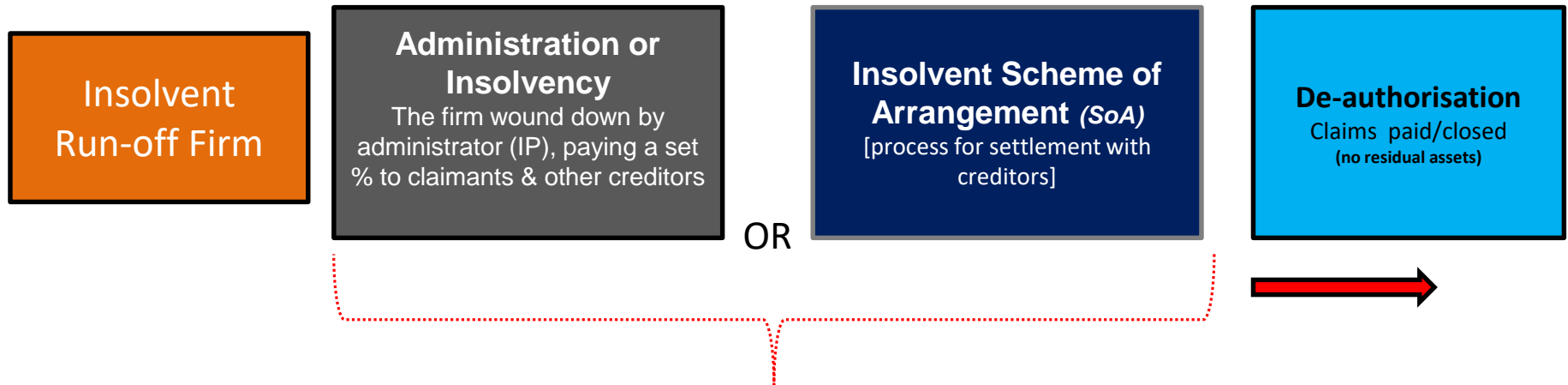
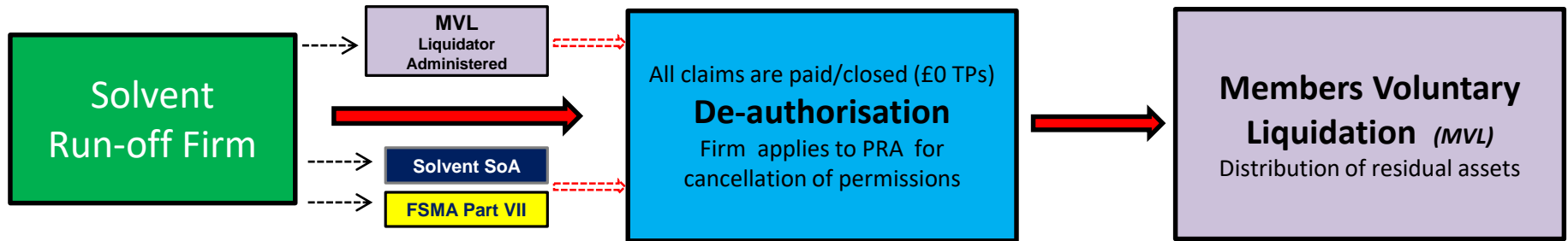
- Transfer of the rights of a particular insurance contract to another provider

### Scheme of Arrangement [SoA]

- Court approved agreement between a company, shareholder & claimants

*[See next slide]*

## Mechanisms to Exit Run-off



### Insolvency Process:

- Process follows Company law under Companies Act
- In either case, the process is supervised by the courts not the PRA; although firms have to seek PRA's view before approaching the court



# Case Study – Run-off in Practice

General Insurance Company X set up in London in the 1970s by large overseas P&C insurer



➤ Wrote long-tail and short-tail business including PI, APH, Catastrophe Reinsurance across the world with offices in multiple countries



➤ Small profits in 1990s followed by losses in 1999 and 2000; weak reserving function  
➤ Incurred heavy losses due to WTC in 2001, leading to drop in capital coverage and the firm was put into run-off



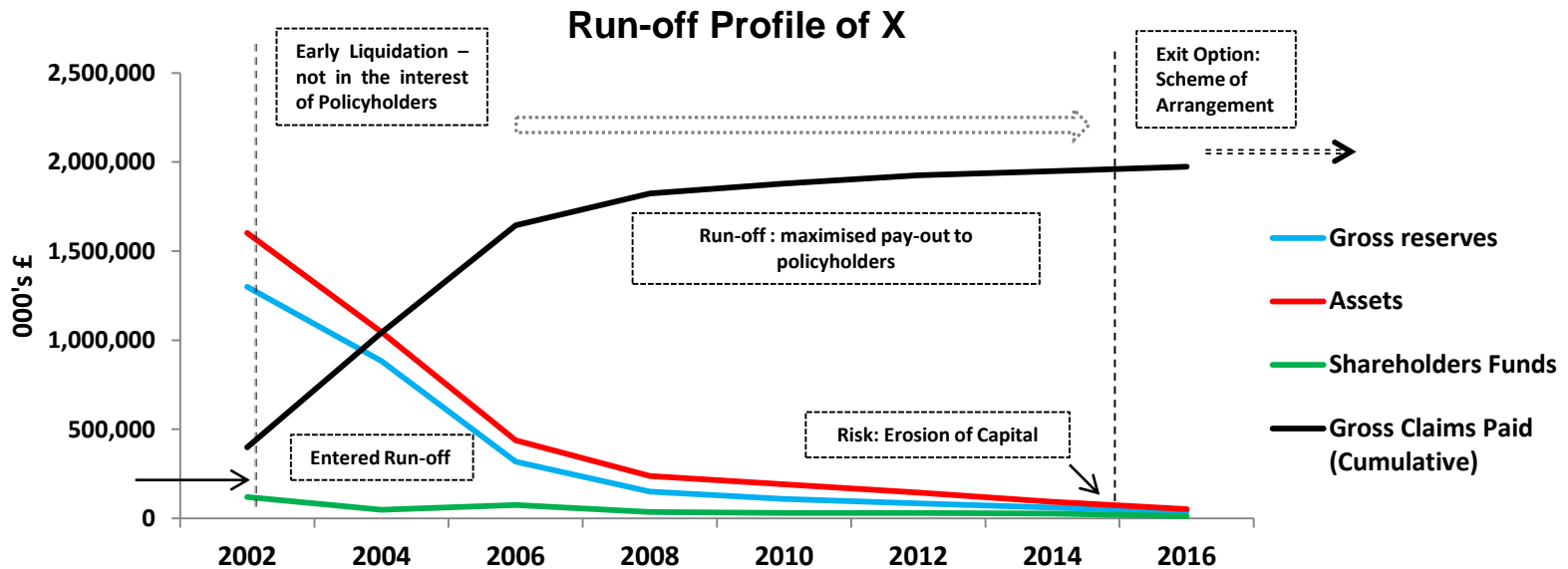
➤ Change in business strategy of parent company (exit international insurance sector) & therefore parent did not wish to inject further capital into X  
➤ Sold to a Run-off Specialist Acquirer in 20xx



➤ Currently discussing resolution options as expenses are now in excess of investment income, thus eroding capital

## Focus of Supervisory Activities

- ✓ Monitor adherence to Scheme of Operations
- ✓ Analyse scale and nature of expenses
- ✓ Monitor asset mix and investment income
- ✓ Reserve reviews of different classes of business
- ✓ Scrutinise dividend extraction requests
- ✓ Treating customers fairly (conduct issues - FCA)



- Total claims paid to policyholders far in excess of Gross TPs at the beginning of the run-off
- Actively managed run-off to generate cash flow/profits via investment income, claims settlement through commutations and reduction of expenses
- Policyholders continue to receive full payment of claims
- **Return on Investments < Expenses**  $\implies$  **Erosion of Capital**
- *Exit Option: Scheme of Arrangement to settle with remaining policyholders?*